



# CONNESY ENTERPRISE TILA

DRAG AND DROP,  
SHORTKEYS AND  
MOUSEHANDLING



MULTIPLE QUEUE  
HANDLING



MULTIPLE ATTENDANTS



The screenshot displays the Connecsy Enterprise TILA interface. At the top, a header bar shows the user 'Daniel van Oostveen 105' and various system icons. Below the header, the interface is divided into several panels:

- Wachtrij (Queue):** A list of contacts in the queue, including Manja van Oosterbosch (Pridis) 01:02, Rhea (Pridis) 00:44, Pluto 120 (Pridis) 00:41, and Titan (Pridis) 00:39.
- Mijn bureaublad (My desktop):** A call log entry for Manon Hueting (Pridis) with a duration of 00:58.
- Contacten (Contacts):** A list of contacts with search filters. The search term 'pridis dev' is entered. The first contact is 'Henk Dick - Development' with phone numbers 332475726, 5435, and 5434, and email hdick@pridis.com.
- Favorieten (Favorites):** A list of favorite contacts, including Manja van Oosterbosch, Arjan Geitenbeek, Frank de Schrijver, Paul Warbroek, Johan van Oostveen - Directie, Henk Dick - Development, Manon Hueting - P&O, and Ronald Wijnands - C&SI.
- Contact informatie (Contact information):** Detailed information for 'Henk Dick - Development' and 'Manon Hueting - P&O'. This includes phone numbers, email addresses, and extra information such as gender, function, department, and address.
- Kalender (Calendar):** A calendar view showing a 12-month overview and a detailed view for the current month. The current month shows a 'Bezet' (Occupied) status at 12:00.

FIND-AS-YOU-TYPE ADJUSTABLE  
TO YOUR OWN PREFERENCES

AVAILABILITY INFORMATION PROVIDED  
BY MULTIPLE DIRECTORIES

DETAILED CONTACT INFORMATION  
AND CALENDAR SYNCHRONISATION